



Tel: 01444 239977
www.roofers4u.co.uk
mascotadmin@roofers4u.co.uk

Unit 25 Bolney Grange Business Park, Stairbridge Lane, Bolney, West Sussex RH17 5PB

Fax: 01444 241731
email: matt@roofers4u.co.uk
scott@roofers4u.co.uk

QUALITY POLICY

Policy summary

Mascot Roofing Limited is committed to achieving the very highest levels of service and customer satisfaction through continual improvements in products, systems and training.

Our commitments

1. To meeting customer expectations and to deliver on time with quality.
2. We use a risk-based approach to address the requirements of the business.
3. Enhancing the skills of management and staff through continual training, the objective of which is to prepare staff to perform their work more effectively.
4. Controlling the supply, installation and completion to programme of all projects.
5. Providing the right information and advice so our staff know their responsibilities and are Competent to carry out the work.
6. Working closely with our customers to ensure all requirements are understood and solutions are provided.
7. Achieving zero defects/perfect delivery

All employees are required to work to this policy.